



# service changes from 24 July



Jul 07, 2022 18:16 BST

## Service changes from 24 July

The number of people returning to places of work and needing to travel has and continues to change as a result of the pandemic, affecting both the demand for our services, and where and when we see congestion on our road network.

In May we held a customer consultation, which attracted almost 9,000 responses. This feedback has helped to shape our revised network, with some changes made to the original proposals, including many lifeline bus services being saved, such as services 25, 28/28A, 29, 30/31 and 82, following thorough discussions with local authorities.

The below summarises a final plan of the changes that will come into effect from 24 July, as well as new timetables.

### **Coaster 1**

- In partnership with Nexus, we will introduce more frequent buses on an evening between Newcastle and Whitley Bay, now running up to every 30 minutes.
- [View new timetable](#)

### **Sunderland and District Berries 2 & 2A**

- Due to low demand, services 2/2A will be revised to operate every 60 minutes on an evening between Washington and Silksworth, and every 30 minutes on Sunday daytimes.
- The late evening journeys between Biddick and Washington Galleries on service 2A will continue to operate.
- [View new timetable](#)

### **Connections 4**

- Buses will be revised to run up to every 15 minutes on Monday to Saturday daytimes and every 30 minutes on Sunday daytimes. On evenings after 21:00, buses will be revised to run every 30 minutes between Heworth and The Galleries, and every 60 minutes beyond The Galleries to Houghton-le-Spring.
- East Gateshead Rider service 58 will be extended from Heworth to Follingsby and Amazon, providing a bus up to every 7 minutes between these points. This also means there will be a direct bus from Amazon to Gateshead and Newcastle.
- [View new timetable](#)

## Service 5

- This service will be re-routed to operate via Calf Close Lane instead of Kirkstone Avenue. Kirkstone Avenue will be served by service 26 instead.
- Following contract changes, journeys on a Sunday daytime will now run as service 5A. These journeys will additionally run via East Boldon and Cleadon Village between Whiteleas Shops and Boldon ASDA, replacing Nexus service 558 which will be withdrawn on a Sunday.
- [View new timetable](#)

## Service 6

- There will be some small changes to the timetable of this service, but the service will continue to run the same route and at the same frequency as now.
- [View new timetable](#)

## Country Ranger 8 & 8A

- This service will be diverted to operate via Teal Farm all day, instead of only on evenings.
- This service will no longer run via Brady Square, which will instead be served by the revised Little Pinks 84 and 85 services.
- Evening and Sunday journeys will operate between Chester-le-Street and Stanley only.
- To replace service 8 between Sunderland and Washington Galleries on Sundays, a new 81 service will be introduced.
- [View new 8/8A timetable](#)
- [View new 81 timetable](#)

## Service 9

- Due to low demand, the frequency of this service on an evening from around 19:00 will be revised to be hourly.
- [View new timetable](#)

## **Tyne Valley 10**

- There will be some small changes to the timetable of this service, but the service will continue to run the same route and at the same frequency as now.
- [View new timetable](#)

## **Services 12 & 12A**

- This service will be revised to operate every 20 minutes on Monday to Saturday daytimes, with all journeys operating via Shibdon Bank and Parkhead Estate in Winlaton.
- From Parkhead Estate, the service will operate to Winlaton Bus Station via North Street, Heddon View and Wylam View.
- Journeys towards Newcastle from Winlaton Bus Station will operate via Hanover Estate, Parkhead Estate and Shibdon Bank.
- Buses will serve Newcastle Business Park at peak times only, operating direct along Scotswood Road at other times to speed up journey times into Newcastle.
- Buses on evenings and Sundays will be revised to operate on an hourly frequency, due to the lower numbers of passengers travelling at these times.
- [View new timetable](#)

## **Durham Diamond 16 & 16A**

- Buses on a Sunday will be revised to operate as service 16B, which will serve both South Stanley and South Moor, running every 60 minutes.
- We are going to proceed with this proposal, running every 60

minutes on Sundays.

- In addition, following feedback, the service will be revised to operate the full length of Consett Front Street to Puddler's Corner, improving access to local facilities. From there, the service will operate to Hownsgill Industrial Estate instead of Genesis Way. Templetown will continue to be served by service X45.
- [View new 16/16A/16B timetable](#)
- [View new X45 timetable](#)

## Prince Bishops 20

- This service will be revised to be split into two different services at Sunderland.
- The northern section of route between Sunderland, Cleadon, Harton Nook and South Shields will operate as service 24. This will continue to run every 15 minutes on Monday to Saturday daytimes and every 30 minutes on Sunday daytimes, with evening frequency reduced to hourly.
- The southern section of route between Sunderland, Houghton-le-Spring, The Raintons and Durham will continue to operate as service 20 every 15 minutes on Monday to Saturday daytimes and every 30 minutes on evenings and Sundays. Late evening journeys will operate hourly and no longer serve Doxford International due to low demand.
- In Sunderland City Centre, service 20 will operate to Burdon Road, via Park Lane Interchange and Holmeside, to maintain connections to the eastern part of Sunderland City Centre.
- [View new 20 timetable](#)
- [View new 24 timetable](#)

## Angel 21 & N21

- The frequency of this service will be reduced to every 15 minutes on Sunday daytimes, to better match the number of customers travelling at this time.
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Last year we extended the operation of the Night Bus N21 service to be daily, in a bid to help re-build the night-time economy and to help shift workers get to work more easily, but due to low passenger numbers, this service will return to its previous (pre-Covid) timetable, only running on Friday night/Saturday morning and Saturday night/Sunday morning, due to low passenger numbers on other days of the week.

- [View new timetable](#)

## **NEW Service 24**

- Service 20 will be revised to be split into two different services at Sunderland.
- The northern section of route between Sunderland, Cleadon, Harton Nook and South Shields will operate as service 24. This will continue to run every 15 minutes on Monday to Saturday daytimes and every 30 minutes on Sunday daytimes, with evening frequency reduced to hourly.
- [View new timetable](#)

## **Service 25**

- This service will be revised to operate hourly, between Newcastle and Chester-le-Street only.
- The service between Chester-le-Street and Langley Park will now run as service 725, and be operated by another bus company in partnership with Durham County Council.
- This unfortunately means that Go North East tickets and passes would no longer be valid for travel, but we are in discussions with Durham County Council to try and come to an agreement on ticket acceptance, and will provide an update on this as soon as we can.
- [View new 25 timetable](#)

## Service 26

- Due to low demand, the frequency of this service on an evening from around 19:00 will be revised to be hourly.
- This service will additionally operate via Kirkstone Avenue, instead of service 5.
- [View new timetable](#)

## Crusader 27

- Due to low demand, the frequency of this service on an evening from around 20:30 will be revised to be hourly.
- [View new timetable](#)

## Services 28, 28A, 28B & 29

- Service 28 will continue to operate as now, running hourly between Newcastle, Gateshead, Wrekenton, Birtley, Ouston, Beamish, Grange Villa, Pelton Fell and Chester-le-Street, seven days a week.
- Service 28A will be withdrawn and replaced by an improved service 29, which will run hourly between Newcastle, Gateshead, Kibblesworth, Ouston, Beamish, Grange Villa, Pelton Fell and Chester-le-Street, on Monday to Saturday daytimes.
- Service 28B will continue to operate on evenings and Sundays as now, when service 29 does not operate.
- Following your feedback, both services 28 and 29 will serve Eldon Square Bus Station in Newcastle City Centre.
- [View new 28 timetable](#)
- [View new 29 timetable](#)

## Services 30 & 31

- Durham County Council has agreed to provide financial support for these services to continue running, but these services will now be provided by another bus company.
- This unfortunately means that Go North East tickets and passes would no longer be valid for travel, but we are in discussions with Durham County Council to try and come to an agreement on ticket acceptance, and will provide an update on this as soon as we can.

### **Service 34**

- This service will return to the route it used to operate, prior to the service changes in September 2021.
- This means that service 34 will no longer serve Pelton Front Street, and will now serve Pelaw Estate again.
- There will be no other changes to the frequency of this service.
- [View new timetable](#)

### **Sunderland District Cherry 35 & 35A**

- This service will be revised so that buses no longer operate via Rainton Bridge, instead running direct between Hetton Downs and Houghton-le-Spring, providing faster journey times towards Houghton-le-Spring and Sunderland for customers travelling from Low Moorsley and Hetton-le-Hole. Service X20 continues to provide connections to Rainton Bridge, running up to every 30 minutes.
- Buses will continue to run between Town End Farm and Boldon, and Monday to Saturday daytime journeys will additionally operate via Cotswolds Estate in Boldon to provide improved connections
- Service 35A, operating on evenings and Sundays, will no longer run between Heworth Interchange and Boldon, and the rest of the route is revised to operate hourly due to lower demand.
- [View new timetable](#)

## Sunderland District Blonde 38, 38A and 38C

- Service 38 will be revised to operate between City Centre and The Docks only, operating hourly.
- Services to Ashbrooke are maintained on Monday to Saturday daytimes by Stagecoach service 12, and on evenings and Sundays by new service 61A (see below).
- Services to Leechmere and the western side of Hollycarrside are maintained on Monday to Saturday daytimes by service 2A, with services 2 and 61A providing links close by on evenings and Sundays.
- In partnership with Nexus, we will introduce a new 39B route to serve Tunstall Bank Estate. This will maintain a direct link to Sunderland City Centre, and offer new, direct links to Doxford Park, Shiney Row and Washington Galleries.
- [View new 38 timetable](#)
- [View new 61A timetable](#)
- [View new 2/2A timetable](#)

## Sunderland District Graphite 39, 39A & NEW 39B

- This service will continue to run between Pennywell, Sunderland City Centre and Doxford International every 15 minutes:
  - Once per hour as service 39, operating the same route as now
  - Twice per hour as service 39A, revised to operate via Burdon Lane, omitting Nelson Street, providing a more direct journey.
  - Once per hour as new service 39B, operating via Tunstall Bank Estate to replace service 38.
- Most journeys on service 39A will extend from Doxford International to Houghton-le-Spring, replacing service 55 which will be withdrawn.
- The new 39B service will operate once per hour, and from Doxford International will extend to Washington Galleries –

offering new, direct links to East Herrington, Herrington Burn, Biddick Woods and Washington Galleries.

- Saturday daytime journeys are revised to operate every 30 minutes (once per hour as service 39A, once per hour as service 39B), with Sunday and evening services from 21:00 operating every 60 minutes (all as service 39A), due to lower demand.
- Sunderland City Council have advised us of roadworks taking place on Burdon Road between Silksworth and Doxford Park which will start at the same time as these service changes. This means that for the first few weeks, buses will need to take a different route around Silksworth and Doxford Park. Further details regarding this will be issued in due course, but please be assured that the route via Burdon Road is unchanged in our plans and the different route which will be in place in this area is temporary.
- [View new timetable](#)

### **Services 41 & 41A**

- In partnership with Nexus, we will extend service 41 from Hadrian Park to Howdon, creating new direct links.
- [View new timetable](#)

### **Red Kite Ranger 47 & 47A**

- These services will be standardised to all run as service 47, with service 47A withdrawn.
- The route of this service will remain unchanged between Newcastle and Ebchester, although buses will now run non-stop between Newcastle and Metrocentre, to speed up journey times.
- From Ebchester, services will operate via East Law, Bridgehill, Genesis Way and Front Street to Consett, replacing service X46 which has been withdrawn.
- From Consett Bus Station, the service will continue to Shotley Bridge Hospital via Number One, maintaining connections to the hospital as well as local links around Consett and Shotley Bridge
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The service will continue to operate up to every 30 minutes on daytimes, and on evenings and Sundays the service will now run every 60 minutes to better match demand.

- The section of route through Medomsley and Leadgate will be replaced by the new V5 service, which will run between Crookhall, Consett, Leadgate, Medomsley and The Dene, every hour.
- [View new 47 timetable](#)
- [View new V5 timetable](#)

## Services 49 & 49A

- This service will be revised to operate every 20 minutes on Sundays – two buses per hour as service 49, and one bus per hour as service 49A.
- A small number of early morning journeys will also be revised to run at different times.
- [View new timetable](#)

## Service 50

- The route of this service will be revised between Washington and Chester-le-Street, with journeys now running via Lambton, Fulmar Drive in Ayton, Harraton, Rickleton and Picktree Village. Times will be better co-ordinated with service 8 through Harraton and Rickleton.
- Due to low usage, the late evening journeys we recently introduced for shift workers at 23:37 and 00:37 from Concord will be withdrawn.
- There will be no changes to the frequency of this service, but we are pleased to announce that double-deckers will now be allocated to this service to provide more seats at busy times.
- On Sundays, we will also extend service 50 from South Shields Interchange to Marsden Bay, operating via Pier Head, Sea Road and the Coast Road – making it even easier to enjoy a day out at the seafront!
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[View new timetable](#)

### **East Gateshead Orbit 51 & 52**

- Some early morning journeys on these services will be withdrawn due to low passenger numbers. To better match demand, the frequency on an evening will be revised to hourly after 19:30, and the Sunday daytime frequency will be revised to every 30 minutes.
- [View new 51 timetable](#)
- [View new 52 timetable](#)

### **VOLTRA 53 & 54**

- Due to low passenger numbers and to improve reliability with reduced journey times, these services will no longer operate via Sage Gateshead turning circle, except in cases of high demand for special events. Passengers can still access the Sage from bus stops on Hawks Road and Hillgate Quay, or by walking to other services from bus stops on Askew Road and Wellington Street.
- To better match demand, the frequency of this service on an evening from around 20:30 will be reduced to operate every 40 minutes.
- [View new 53 timetable](#)
- [View new 54 timetable](#)

### **Sunderland District Violet 55**

- This service does not have enough passengers travelling to cover the costs of operation, meaning that it is no longer viable to keep this service running. Following extensive discussions with Nexus and Durham County Council, they too are unable to provide financial support to keep this service running.
- The following alternatives are available:

- Between Peterlee, Easington Village, South Hetton, Easington Lane, Hetton le Hole, and Houghton le Spring, X-lines X1 operates twice per hour on Monday to Saturday daytimes and once per hour on Sundays.
- Between Houghton-le-Spring and Sunderland, Prince Bishops 20 and X-lines X20 provide a regular service.
- Between Sunderland and Doxford International, X-lines X20 will divert via Doxford at peak times, with Sunderland District Graphite 39, 39A and 39B providing the connection at other times of the day.
- Between Houghton-le-Spring and Doxford International, service 39A will provide a connection once per hour. This service then allows connections onto other services at Houghton-le-Spring for onward journeys.

## Cityrider 56

- A small number of early morning and night journeys on this service will be withdrawn due to the lower numbers of passengers travelling at these times, and journeys on an evening from around 20:00 will operate via Beacon Lough to replace service 57.
- [View new timetable](#)

## Service 57

- Due to the lower numbers of passengers travelling; a small number of early morning journeys will be withdrawn, the Sunday daytime frequency of this service will be reduced to every 30 minutes (but co-ordinated with service 58 to provide a service every 15 minutes between Heworth and Leam Lane), and evening journeys after 20:00 will run between Heworth and

Wardley only.

- Service 56 will additionally serve Beacon Lough Estate to maintain a service to this area at the times when service 57 does not run. Customers travelling to Leam Lane Estate can instead use service 58.
- [View new 56 timetable](#)
- [View new 57 timetable](#)

### **East Gateshead Rider 58**

- This service will be extended to Follingsby, providing a service up to every 7 minutes together with service 4 between Heworth, Lingey Lane and Follingsby.
- At Amazon shift change times, some new journeys will be added as service X58 to provide a more direct link between Follingsby, Gateshead and Newcastle City Centre
- Sunday daytime frequency revised to every 30 minutes, continuing to coordinate with service 57 to provide a service every 15 minutes between Heworth and Leam Lane, and coordinate with service 51/52 to provide a service every 15 minutes between Gateshead and Deckham.
- [View new timetable](#)

### **Drifter 60**

- Last year we introduced new night bus journeys on service 60, in a bid to help re-build the night-time economy and to help shift workers get to work more easily, but due to low passenger numbers these will be withdrawn.
- The weekday afternoon timetable on this service will also be revised to improve reliability.
- [View new timetable](#)

### **Service 61 & NEW 61A**

- This service will be revised to operate every 30 minutes on Monday to Saturday daytimes, and every 60 minutes on Sundays.
- Working in partnership with Durham County Council, we are pleased to confirm that once per hour, service 61 will be extended from Murton to Peterlee, replacing service 62 which will be withdrawn. These journeys will serve Wembley Estate.
- On evenings and Sundays, a new 61A service will be introduced running via Ashbrooke, Tunstall Road and Toll Bar Road, re-joining the normal route of service 61 at Toll Bar Road/Ryhope Road. This will maintain a service to this area following the withdrawal of service 38C, at times when Stagecoach service 12 does not operate.
- [View new timetable](#)

### **Peterlee Purples 62 & 62A**

- There aren't enough customers to cover the costs of running services 62, so this service will be withdrawn. There will be a loss of service on Sea View, but other options are available to customers on alternative services within a walking distance of 400m, including services 22, 23, 39/39A/39B, 60 and 61 from Ryhope Village.
- Service 62A will continue to operate as now, but will be re-numbered service 208.
- [View new 208 timetable](#)

### **East Durham Explorer 65**

- When service 65 was introduced in September 2021, we provided new journeys on late evenings and all day on a Sunday. Unfortunately there aren't enough customers to cover the running costs at these times, and as such evening journeys after 20:30 will unfortunately be withdrawn.
- There will also be some changes to the frequency of this service at weekends to better match demand:
  - On Saturdays from 16:00, the service will be revised

to operate every 60 minutes. At the busiest times (approximately 10am – 3pm), the service will continue to run every 30 minutes as it does now.

- On Sunday daytimes, the service will be revised to operate once every two hours.
- [View new timetable](#)

### **Service 69B**

- Due to low passenger numbers, the journeys which run once per week on a Sunday morning as service 69B will be withdrawn.
- [View new 69 timetable](#)

### **Service 74**

- We are pleased to confirm that our contract with Northumberland County Council to operate this service has been extended by a year, to July 2023.
- Northumberland County Council has requested that we introduce some minor changes to the timetable as a result, but the route will remain unchanged.
- [View new timetable](#)

### **Country Ranger 78**

- This service will return to the route it used to operate, prior to the service changes in September 2021.
- This means that service 78 will no longer run via Pelton Fell (which will instead be served by the improved 28 and 29 services), serving Pelton instead.
- It also means that the service will now terminate at Consett Bus Station, no longer running to Castleside (which will instead be

served by X-lines services X5/X15, due to customers in this area requesting a direct link to Durham).

- There will be no other changes to the frequency of this service.
- [View new 78 timetable](#)
- [View new 28 timetable](#)
- [View new 29 timetable](#)
- [View new X5/X15 timetable](#)

## Little Pinks 82

- This service does not have enough passengers travelling to cover the costs of operation, and as such will be withdrawn.
- Nexus will provide a replacement 82/82A service, providing links between Birtley and Barmston Court on a Monday to Saturday daytime, each operating on an hourly basis providing a combined frequency of every 30 minutes.
- This service will be operated by another bus company in partnership with Durham County Council.
- This unfortunately means that Go North East tickets and passes would no longer be valid for travel, but we are in discussions with Nexus to try and come to an agreement on ticket acceptance, and will provide an update on this as soon as we can.
- New services 81 and 83 will run on an evening when service 82 does not, and Go North East will operate these services under contract to Nexus. Service 81 will provide links between Birtley and The Galleries on an evening, and on Sundays will extend to Waterview Park and Sunderland. Service 83 will provide links between The Galleries and Waterview Park.
- [View new 81 timetable](#)
- [View new 83 timetable](#)
- [Visit nexus.org.uk for more information on services 82/82A](http://nexus.org.uk)

## Little Pinks 84 & 85

- These services will be revised to operate circular routes around

Washington.

- They will continue to operate every 20 minutes on Monday to Saturday daytimes between Concord, Peel, Barmston and Galleries, and will additionally serve Brady Square to replace service 8. They would then extend across Galleries to Oxclose and Blackfell, before returning to Concord.
- Service 84 will operate clockwise and service 85 anti-clockwise.
- The section of route between Galleries, Ayton and Rickleton would no longer be part of service 84, but other buses operate in these areas:
  - Lambton would continue to be served by services 2 and 50
  - Ayton with revised service 50
  - Rickleton and Harraton by services 8 and revised service 50
- [View new 84 timetable](#)
- [View new 85 timetable](#)

## Service 91

- A small number of journeys will be withdrawn due to low demand.
- At these times, it is possible to travel between Team Valley and Newcastle by using services 93/94 between Team Valley and Gateshead and then changing onto another bus or Metro between Gateshead and Newcastle.
- [View new timetable](#)

## East Gateshead Loop 93 & 94

- A small number of morning journeys will be cancelled due to low demand.
- [View new 93 timetable](#)
- [View new 94 timetable](#)

## **Green Arrow 96**

- A small number of early morning journeys on this service will be cancelled due to low use, and the frequency of this service on a Sunday daytime will be revised to be hourly.
- [View new timetable](#)

## **Green Arrow 97**

- A small number of early morning journeys on this service will be cancelled due to low use.
- [View new timetable](#)

## **Services 135 & 136**

- Our contract to operate these services on behalf of Nexus has been extended by a year, and they have asked us to introduce some minor changes to the timetable as a result.
- Some early morning journeys are revised or cancelled due to low passenger numbers. The journeys on a morning which remain will be re-numbered to 935.
- [View new 135 timetable](#)
- [View new 136 timetable](#)
- [View new 935 timetable](#)

## **Tynedale Links 185**

- Northumberland County Council has cancelled this service, and it will be replaced by a revised service 681.
- [View new 681 timetable](#)

## Tynedale Links 680

- We are pleased to confirm that our contract with Northumberland County Council to operate this service has been extended by a year, to July 2023.
- Northumberland County Council has requested that we introduce some minor changes to the timetable as a result, but the route will remain unchanged.
- [View new timetable](#)

## Tynedale Links 681

- We are pleased to confirm that our contract with Northumberland County Council to operate this service has been extended by a year, to July 2023.
- Northumberland County Council has requested that we introduce some minor changes as a result.
- This service will be extended from Haltwhistle to Birdoswald via Gilsland to replace service 185, and as a consequence there will be a revised timetable on this service.
- [View new timetable](#)

## Tynedale Links 683

- We are pleased to confirm that our contract with Northumberland County Council to operate this service has been extended by a year, to July 2023.
- Northumberland County Council has requested that we introduce some minor changes to the timetable as a result, but the route will remain unchanged.
- [View new timetable](#)

## **Tynedale Links 684**

- We are pleased to confirm that our contract with Northumberland County Council to operate this service has been extended by a year, to July 2023.
- Northumberland County Council has requested that we introduce some minor changes to the timetable as a result, but the route will remain unchanged.
- Northumberland County Council has also requested that the fares on this service are revised, and as such adult single and return tickets will increase by up to £1.
- [View new timetable](#)

## **Tynedale Links 686**

- We are pleased to confirm that our contract with Northumberland County Council to operate this service has been extended by a year, to July 2023.
- Northumberland County Council has requested that we introduce some minor changes to the timetable as a result, but the route will remain unchanged.
- [View new timetable](#)

## **Tynedale Links 687**

- We are pleased to confirm that our contract with Northumberland County Council to operate this service has been extended by a year, to July 2023.
- Northumberland County Council has requested that we introduce some minor changes to the timetable as a result, but the route will remain unchanged.
- [View new timetable](#)

## **Tynedale Links 688**

- We are pleased to confirm that our contract with Northumberland County Council to operate this service has been extended by a year, to July 2023.
- Northumberland County Council has requested that we introduce some minor changes to the timetable as a result, but the route will remain unchanged.
- [View new timetable](#)

### **Tynedale Links 689**

- We are pleased to confirm that our contract with Northumberland County Council to operate this service has been extended by a year, to July 2023.
- Northumberland County Council has requested that we introduce some minor changes to the timetable as a result, but the route will remain unchanged.
- [View new timetable](#)

### **Service 734**

- Service 34 will return to the route it used to operate, prior to the service changes in September 2021.
- This means that service 34 will serve Pelaw Estate again, meaning that service 734 can be withdrawn.

### **Hadrian's Wall Country Bus AD122 & X122**

- We are pleased to confirm that our contract with Northumberland County Council to operate this service has been extended by a year, to July 2023.
- Following discussions with Northumberland County Council; due to low passenger numbers compared to pre-Covid levels, service AD122 will be revised to operate every two hours between Hexham and Haltwhistle, but with all journeys following a

standard route including Housesteads, Vindolanda, Walltown and Greenhead, providing a more consistent service and understandable timetable which will run all year round.

- Due to low passenger numbers, service X122 will be withdrawn.
- [View new timetable](#)

### **Quaycity Q3**

- We are pleased to announce that, following discussions with Great Park, the route will be revised to operate clockwise and anti-clockwise loops around Great Park to improve access to local facilities. Because of this, services will be given new numbers QA and QB to signify which way around the loop they operate.
- We are similarly pleased to announce that, following the changes made to this service in March 2022 to curtail the service at St Peter's Basin, we will work in partnership with Nexus to restore the link to Wallsend from 24 July. The service will extend from St Peter's Basin to Walker and Wallsend every 30 minutes on Monday to Saturday daytimes.
- [View new QA/QB timetable](#)

### **Venture V1 & V2**

- This service will be revised to operate every 20 minutes.
- Service V2 will no longer serve Crookhall. This area will be served by an hourly V5 service instead.
- A new Sunday service will be introduced on service V1, operating every hour between approximately 9:30am and 6:30pm.
- [View new V1 V2 timetable](#)
- [View new V5 timetable](#)

### **Venture V3**

- Service V3 does not have enough passengers travelling to cover the costs of operation, and as such will be withdrawn.
- Links between Consett Town Centre and Shotley Bridge Hospital will be provided by a revised service 47.
- Links between Consett Town Centre, Medomsley and The Dene will be provided by a new service V5.
- [View new 47 timetable](#)
- [View new V5 timetable](#)

## Venture V5

- This new service will be introduced, in partnership with Durham County Council.
- It will run from The Dene to Crookhall, via Medomsley, Leadgate and Consett Town Centre, on an hourly frequency.
- A Sunday service will also be introduced between Consett and The Dene, operating every hour between approximately 9:00am and 6:00pm.
- [View new timetable](#)

## X-lines X5 & X15

- Following customer feedback that service 78 did not run reliably and that customers would prefer a direct link to Lanchester and Durham rather than Stanley, Chester-le-Street and Sunderland, we are pleased to confirm that services X5/X15 will be extended from Consett to serve Castleside instead of Shotley Bridge.
- This will provide a more reliable service, as well as a faster, more direct link into Durham from this area.
- This service will continue to operate every 30 minutes between Durham, Lanchester and Consett.
- Customers travelling to Bridgehill or Shotley Bridge Hospital can continue to do so on revised service 47 from Consett.
- The X15 service on Sundays will be operated by another bus company in partnership with Durham County Council, as we have sadly lost the contract to operate these journeys.
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This unfortunately means that Go North East tickets and passes would no longer be valid for travel on Sundays, but we are in discussions with Durham County Council to try and come to an agreement on ticket acceptance, and will provide an update on this as soon as we can.

- [View new X5/X15 timetable](#)
- [View new 47 timetable](#)

### **Peterlee Purples X6**

- There will be some small changes to the timetable of this service, but the service will continue to run the same route and at the same frequency as now.
- [View new timetable](#)

### **X-lines X10**

- Due to low demand, this service will be revised to operate once every two hours between Middlesbrough and Peterlee on Sundays. The service will remain at an hourly frequency between Newcastle and Peterlee, where journeys are busier.
- [View new timetable](#)

### **X-lines X20**

- On Sundays, this service will be revised to operate between Langley Park and Durham only. Customers can still travel between Durham, Houghton-le-Spring and Sunderland on Prince Bishops 20.
- In addition; on weekdays, some journeys at peak times will operate via Doxford International, continuing to provide quick links to Sunderland City Centre following the withdrawal of service 55.
- [View new timetable](#)

## **X-lines X21**

- This service will be revised to terminate at West Auckland Club instead of Eden Garage. As such, there will be some minor changes to the timetable.
- [View new timetable](#)

## **Metrocentre Express X22**

- Due to staffing challenges, we temporarily suspended service X22 in January 2022.
- We have reviewed the cost of operation against the number of passengers which used to travel on this service, and sadly there are not enough passengers travelling to cover the costs of operation.
- As such, this service will not return at the current time, and customers are advised to catch the high-frequency Angel 21 or fast X-lines X21 to Gateshead and connect to our high-frequency Metrocentre Shuttle X66.

## **X-lines X30 & X31**

- This service will be revised to operate every 30 minutes on Monday to Saturday daytimes, once per hour as service X30 and once per hour as service X31.
- At peak times there will continue to be a bus every 20 minutes.
- Evening journeys will be revised to operate every 90 minutes.
- [View new timetable](#)

## **X-lines X45 & X46**

- Service X46 does not have enough passengers travelling to cover the costs of operation, and as such this service will be withdrawn.
- Service X45 will continue to operate every 30 minutes between Consett and Newcastle, co-ordinating with Red Kite Ranger 47 between Rowlands Gill and Newcastle to provide a bus every 15 minutes on this section of route.
- Customers travelling from Bridgehill will still be able to travel to Consett and Newcastle on Red Kite Ranger 47, which would now see all journeys running via Bridgehill, providing a service up to every 30 minutes.
- In Consett, service X45 will also extend from Consett Bus Station to Hownsgill via Templetown.
- [View new X45 timetable](#)

### **Peterlee Purples X62**

- This service will now be operated by another bus company in partnership with Durham County Council.
- This unfortunately means that Go North East tickets and passes would no longer be valid for travel.

### **X-lines X70, X71 & X72**

- Service X70 does not have enough passengers travelling to cover the costs of operation, and as such this service will be withdrawn.
- Services X71 and X72 will continue to operate, with minor timetable changes.
- On evenings and Sundays, the X72 service will no longer run via Lobley Hill Estate, instead running direct on Lobley Hill Bank.
- [View new X71 X72 timetable](#)

### **Tynedale Links X81**

- Northumberland County Council has cancelled this service due to low passenger numbers.

## **Tynedale Links X85**

- We are pleased to confirm that our contract with Northumberland County Council to operate this service has been extended by a year, to July 2023.
- Northumberland County Council has requested that we introduce some minor changes to the timetable as a result, but the route will remain unchanged.
- [View new timetable](#)

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