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Service changes in Newcastle and North Tyneside from 27 March

From Sunday 27 March, we will be making changes to services in the Newcastle and North Tyneside areas.

The number of people returning to places of work and needing to travel has and continues to change because of the pandemic, affecting both the demand for our services, and where and when we see congestion on our road network.

We will be implementing some service changes to better match service capacity to long-term demand expectations.

Some services are also revised following changes to Nexus contracts.

Coaster 1

- Journeys on an evening have been re-timed and will now only operate between Newcastle and Whitley Bay.
- In Whitley Bay, these evening journeys will now only run to and start from Oxford Street, instead of Bournemouth Gardens.
- View new timetable

Little Coasters 11

- This service will be replaced by a new service 317, funded by Nexus, which will be run by another bus operator.
- The 317 service will run every 30 minutes day and evening to replace the 11 on the same route between Whitley Bay and Howdon, but also serving North Shields Ferry landing. It will also serve parts of Howdon and Holy Cross.
- Unfortunately, the new 317 service will not accept Go North East tickets and passes, but North Tyneside SmartZone tickets and Network One tickets and passes, which offer travel across multiple bus operators, will be valid.
- <u>View Nexus 317 timetable</u>

Service 19

- This service will continue to run in partnership with Nexus, Northumberland County Council and Cobalt Business Park.
- It will operate hourly from Cramlington via a new route through High Pit, Seaton Delaval, Seghill and Backworth Heritage Green (replacing the Nexus 359 in this area), then by the existing 19 route every 30 minutes from Northumberland Park to Percy Main and then direct to North Shields, also covering a loop of North Shields Fish Quay and the Ferry Landing (replacing the Nexus 333).
- The service between Cramlington and Ashington will be reduced

to one peak time service in each direction. There are frequent alternative buses between Cramlington and Ashington operated by Arriva.

- Royal Quays will no longer be served but will be connected to North Shields and the Ferry Landing by the Nexus 317 service.
- <u>View new 19 timetable</u>
- <u>View Nexus 317 timetable</u>

Services 33 & 33A

- Nexus has cancelled this service.
- Quaycity Q3 services will now run via Osborne Road in Jesmond instead of the Great North Road to replace services 33 and 33A.
- Nexus will continue to provide buses to Hollywood Avenue, but this will be ran by another bus operator, numbered 46A.
- <u>View new 03 timetable</u>
- <u>View Nexus 46A timetable</u>

Little Coasters 41 & 41A

- These services will be revised to operate between Hadrian Park and Wallsend only, with alternate buses additionally serving Wiltshire Drive.
- A new 317 service, which will be run by another bus operator, will continue to serve Howdon and Holy Cross.
- <u>View new 41 & 41A timetable</u>
- <u>View Nexus 317 timetable</u>

Little Coasters 42 & 42A

- These services will be cancelled, due to low passenger numbers and because our contract to operate them will expire.
- Nexus will replace services 42 and 42A with a new 342 service, which will operate hourly between Wallsend, Kingston Park and Westerhope, following the 42 route as far as Killingworth, then to Hazlerigg on the 42A route, and then direct to Kingston Park

Tesco and Westerhope.

- Journeys on the 42 between Killingworth and Cramlington, and on the 42A between Bank Foot and Dinnington via the Airport, will be withdrawn.
- The new 342 service will be running under contract to Nexus by another bus operator. Network One tickets and passes, which offer travel across multiple bus operators, will continue to be valid.
- <u>View Nexus 342 timetable</u>

Cobalt & Coast 310 & 311

- Cobalt & Coast 310 will now run via Hadrian Park on an evening to replace Cobalt & Coast service 311.
- <u>View new timetable</u>

Quaycity Q3

- This service will run between Great Park and St Peter's Basin only.
- It will be also diverted via Osborne Road to replace the 33 & 33A service which are being withdrawn by Nexus.
- The section of the route at Wallsend and Walker will remain served by Stagecoach service 12.
- <u>View new 03 timetable</u>

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